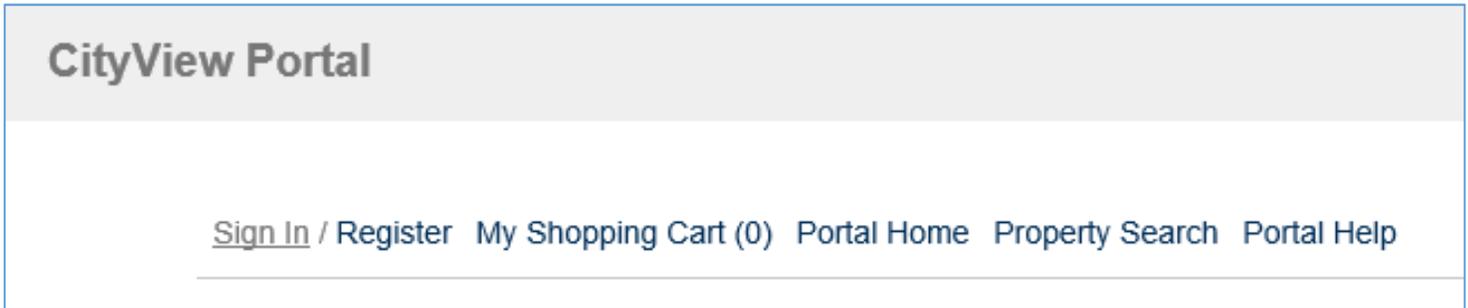
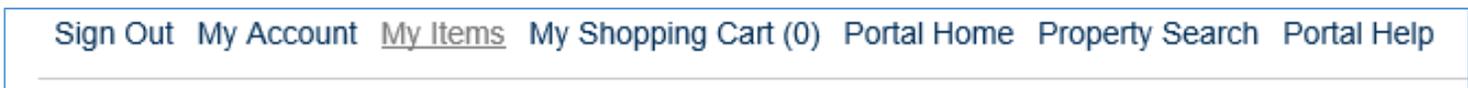


How Renew Your Animal License on Cityview Portal

- 1) Go to the Cityview Portal at <https://eservices.fortsask.ca/CityviewPortal>
- 2) Use your previously created account to login



- 3) Once you have signed in, click on the My Items option.



- 4) Using the sideways arrow, expand the My Animal License Applications section

The screenshot displays the "My Items" page. At the top, it says "My Items" and provides instructions: "This page lists all the applications and other items in which you are a contact." and "Click Here to view the items in your shopping cart." Below this, there is a link "Expand All / Collapse All". A dropdown menu is expanded to show "My Animal License Applications". To the right of the table is a "Show Active" dropdown menu. The table below contains one row of data.

Reference Number ↕	Name ↕	Address ↕	Status ↕	Date Created ▼
LC20200000238	My Animal	10005 102 ST, Fort Saskatchewan, AB T8L2C5	Active	10/20/2020

Below the table is a button labeled "Add Fees to My Cart".

- 5) Click the Add Fees to My Cart button for each animal you are renewing. If you no longer require a license please email animals@fortsask.ca to have the license updated to no longer show.

My Items

This page lists all the applications and other items in which you are a contact.

Expand All / Collapse All

▼ My Animal License Applications

Show Active ▼

Reference Number ▾	Name ▾	Address ▾	Status ▾	Date Created ▼
LC20200000238	My Animal	10005 102 ST, Fort Saskatchewan, AB T8L2C5	Active	10/20/2020

Add Fees to My Cart

New Animal - No previous licence

- 6) If required, you can also apply for a license for a new pet by clicking the New Animal – No Previous license option. Fill out the all the required fields and then pay for both licences at the same time.

[New Animal - No previous licence](#)

- 7) When all Fees have been added, click the My Shopping Cart option.

[Sign Out](#) [My Account](#) [My Items](#) [My Shopping Cart \(1\)](#) [Portal Home](#) [Property Search](#) [Portal Help](#)

- 8) Once in the Shopping cart, please ensure you have a credit card or debit card ready before clicking the Make Payment button.

My Shopping Cart

▼ LC20200000238

[Remove Fees from My Cart](#)

Fee Type	Amount	Amount Paid	
Neutered or Spayed Dog (Pre-Pay)	\$35.00	\$0.00	

Totals: \$35.00 \$0.00

Total Selected: \$35.00

Total Amount Owing: \$35.00

You will be redirected to our payment page hosted by Bambora. Please wait for your receipt number to show before closing this page, otherwise your payment will not be recorded properly.

[Make Payment](#)

- 9) Click the Make Payment button. You will be redirected to an external payment processor site to enter your payment details.

It is very important that you do not close either website before receiving payment confirmation.

PAYMENT INFORMATION		
\$35.00 CAD	5e5e70d5-2be6-41c0-99d	
Card ▼		
Name on card		
Card number		
01 ▼	2020 ▼	Card cvd
ADDRESS INFORMATION		
Name		
MyEmailAddress@email.ca	Phone number	
Address line 1	Address line 2	
City	Postal/zip code	
Alberta ▼	Canada ▼	
COMMENTS		
<div style="border: 1px solid #ccc; height: 80px;"></div>		
Submit Payment		

10) Once your payment is processed successfully you will be redirected back to the Cityview Portal.

Print This Receipt

Thank you! Your payment has been received and processed.

Transaction ID: 10000129

Application Number(s): LC20200000238

Date: 10/20/2020

Amount: \$35.00

Continue

11) You will be emailed a copy of the receipt. You can also print a copy if you prefer by clicking the Print Receipt button.

Print This Receipt

Thank you! Your payment has been received and processed.

Transaction ID: 10000129

Application Number(s): LC20200000238

Date: 10/20/2020

Amount: \$35.00

Continue

12) Your Animal License(s) have now been renewed. Please keep your tag as this is a life time tag and will not be replaced unless lost.